



# SCAM and FRAUD ALERT

**From Hampshire and IOW Neighbourhood Watch**

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## 'Check Your Mailbox' and other Phishing Scams

Phishing is when a cyber criminal contacts you out of the blue and convinces you to hand over your personal info or money, or gets you to download a virus that infects your computer.

One of the current 'phishing' scams appears to come from your email provider and suggests there is a problem with your Mailbox. It suggests you use the link to retrieve missing emails. Responding to these scam emails always results in trouble.

From: "Customer Care" <.....@hotmail.co.uk>  
To: .....  
Sent: Friday, 15 Jan, 2021 At 05:17  
Subject: Checking Mailbox

### Checking Mailbox

Your mailbox account failed to sync and returned (6) incoming emails.

Synchronization was unsuccessful because your mailbox could not be validated.

[Check Mail](#) To retrieve.


Note: the message will last until 18/01/2021.

### How to keep safe from this fraud

The *Which?* website has some useful guidance on spotting scam emails at <https://www.which.co.uk/consumer-rights/advice/how-to-spot-an-email-scam>

If you spot a scam, report it to NCSC by forwarding the email to [report@phishing.gov.uk](mailto:report@phishing.gov.uk).

If in doubt about any communication, our Cyber Champions are available to offer free advice. Just go to the Hampshire Cyber Watch Home page at <https://hampshirecyberwatch.org/> and hit the red button.



#### Ignore links and attachments

Computer viruses can find their way onto your computer by scammers tricking you into installing them.

If you suspect an email might be from a scammer, do not click on any links or download any attachments as these may download a virus.

Make sure you keep your antivirus software up to date.